

Telehealth Consent

What is telehealth?

Telehealth is a way to visit with healthcare providers, such as your doctor or nurse practitioner. You can talk to your provider from any place, including your home. You don't go to a clinic or hospital.

How do I use telehealth?

- ❖ You see your provider by smartphone, computer, or tablet.
- ❖ You use **video and audio** so you and your provider can see and talk to each other.

How does telehealth help me?

- ❖ **You don't have to go to a clinic to see** your provider.
- ❖ *You won't risk getting sick from other people.*

Can telehealth be bad for me?

- ❖ You and your provider won't be in the same room, so it may feel different than an office visit.
- ❖ Your provider may make a mistake because they cannot examine you as closely as at an office visit. (We don't know if mistakes are more common with telehealth visits.)
- ❖ Your provider may decide you still need an office visit.
- ❖ Technical problems may interrupt or stop your visit before you are done.

Will my telehealth visit be private?

- ❖ We will not record visits with your provider.
- ❖ If people are close to you, they may hear something you did not want them to know. You should be in a private place, so other people cannot hear you.
- ❖ Your provider will tell you if someone else from their office can hear or see you.
- ❖ We use telehealth technology that is designed to protect your privacy (HIPPA compliant).
- ❖ If you use the Internet for telehealth, use a network that is private and secure.
- ❖ There is a very small chance that someone could use technology to hear or see your telehealth visit.

What if I want an office visit, not a telehealth visit?

Our office is open now for in-office visits. Please ask the scheduling staff that you want to come into the office for this visit and they will schedule you accordingly. .

What if I try telehealth and don't like it?

- ❖ You can stop using telehealth any time, even during a telehealth visit.
- ❖ You can still get an office visit if you no longer want a telehealth visit.
- ❖ If you decide you do not want to use telehealth again:
 - call (770) 615-0226 and say you want to stop.
 - It will be as if you never signed this form.

How much does a telehealth visit cost?

- ❖ What you pay depends on your insurance.
- ❖ A telehealth visit will not cost any more than an office visit.
- ❖ A telehealth visit will cost you the same as an office visit.

Do I have to sign this document?

- ❖ Only sign this document if you want to use telehealth.

What does it mean if I sign this document?

If you sign this document, you agree that:

- ❖ You are willing for a telehealth visit.

If you have any questions, please call us (770) 615-0226.

Your Name (please print): _____

Your Signature: _____

Date: _____